

Town of Starý Plzenec
K-Centrum, public library, Smetanova 932,
33202 Starý Plzenec, IČO: 00257257, DIČ: CZ00257257
tel: 377 183 662, 377 183 659

Visiting rules and regulations of the castle Radyně in Starý Plzenec

Article 1 – Opening hours

1. The visiting season lasts from 1st April to the 31st October of the relevant year.
2. The opening hours during the visiting seasons are below:

April, May	from 10 am till 6 pm (Saturdays, Sundays. Public holidays)
June - August	from 10 am till 6 pm (Public holidays and daily except Mondays)
September, October	from 10 am till 5 pm (Saturdays, Sundays. Public holidays)
3. The change of opening hours is possible only for serious reasons and has to be approved by the Municipal Council of Starý Plzenec.
4. It is possible to reserve commented tours of castle Radyně for a group of at least 10 people even in off season. The reservation is possible in the Tourist Centre below castle Radyně – Tel. no.: +420 725 500 060 or by email: info@ic-radyne.cz

Article 2 – Cost of admission

1. The cost of admission which is paid has to be approved by the Municipal Council of Starý Plzenec. The admission notice can be viewed at the ticket office of the castle and in the Tourist Centre below the castle. By purchasing the ticket, the visitor agrees to respect the visiting rules and regulations and instructions of the staff at the cultural monument.
2. After purchasing the ticket, the visitor receives the ticket. The text guide with information about the history of the castle is available on request in Czech, German, English, Russian, French and Dutch languages.
3. Unused tickets cannot be taken back.
4. Visitors are required to keep the ticket for the entire duration of the tour and submit it again upon request.
5. The purchased tickets entitle one visit of the castle.

Article 3 – Tour of the cultural monument

1. The only entrance to the castle is along the stony stairs, the bridge over the castle moat and past the water tank to the access wooden bridge to the castle.
2. Another entrance to the castle area is connected with the risk of injury and therefore it is not allowed.
3. From safety reasons, children under 15 years old can enter the castle area only accompanied with an adult who is responsible for the compliance of their behavior along with the requirements of visiting rules and regulations.
4. The entrance to the castle and movement in its surrounding is at visitor's responsibility and risk. It is not allowed to leave the path defined in the castle area.
5. The tour of the castle is individual without the guide, but it can also be guided, according to article 1, paragraph 4.
6. Visitors of the castle are reminded to follow the safety rules during the walk up to the panoramic terrace of the view tower by signs placed on every staircase in the tower.

Article 4 - Protection of cultural monuments and security of the collections

1. Visitors are required to obey instructions of the staff. When disobeying the instruction or order issued in the interest of visitor safety, protection of the property, and security of the collections, the visitor will be sent away from the premises without compensation of the admission and it is his duty to leave the castle building immediately. In addition, the visitor runs the risk of prosecution under the applicable laws.
2. Visitors agree to keep the generally valid safety and fire regulations.
3. Entry to the building is not allowed to persons reasonably suspected of being drunk or under the influence of drugs and also dressed in very unclean, inadequate or inappropriate clothing.
4. It is forbidden to damage or endanger the building, its collections and other property in the castle area. In particular, it is prohibited to:
 - a) touch the objects on display or in any way to be detrimental to them;
 - b) write or draw on the walls or cause other damage;
 - c) lean out dangerously in places impending fall in depth;
 - d) smoke in the area of the castle (including the access bridge to the castle);
 - e) manipulate with open fire and light in the whole area of the building;
 - f) disturb by noise (music, shouting, use of audio media, loud noises, etc.), or otherwise hinder visitors to tour the castle. Not observing this condition may be reason for expulsion from the tour without refund of entry fee.
 - g) drink and eat in the interiors;
 - h) discard the waste out of designated areas;
 - i) destroy nature and the environment around the castle, scare away animals and birds, camp in the premises, put up posters and otherwise disturb the peace and order;
 - j) allow free movement of dogs and other animals in the premises;
5. Visitors can enter into the inner palace of the castle - not the tower - with dogs kept on a short leash and with a muzzle fitted, if the dogs do not impair the safety of other visitors. In case of any pollution caused by dog, the owner of the dog has to remove it immediately.
6. Entrance to the panoramic terrace is closed immediately in the event of storm or severe and continuous rain or hail.
7. Cultural and social events can take place only with the approval of Town Council and according to its conditions.

Article 5 – Final provisions

1. An exception of visiting rules, where justified, may be given after the approval of the Town Council of Starý Plzenec.
2. The visitor is liable to the owner of the building for any breaching of the visiting rules and regulations or any caused damage.
3. The owner of the castle is not responsible for any loss of forgotten or left items.
4. Visitors can write any wishes, compliments, complaints or comments to the guest book which is available at the ticket office of the castle. In addition, it is possible to contact in person, writing or by telephone the town Starý Plzenec, K-Centrum, Smetanova 932, Tel.no.: 377 183 662, 377 183 659
5. The visiting rules and regulations take effect on the 5th of October 2016, while repealing the existing rules and regulations for visitors.

BA Vlasta Doláková, m.p.

Mayor of the town Starý Plzenec

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